

# Ombudsman Caseload

## Summary

May 17, 2008 to June 30, 2008

<b>Open and Closed:</b>		<b>Active</b>	<b>Open and Closed:</b>		<b>Info Only</b>
Open Cases:	14	70%	Open Cases:	1	8%
Closed Cases:	6	30%	Closed Cases:	11	92%
Total:	20		Total:	12	

<b>Case Outcomes:</b>		<b>Active</b>	<b>Case Outcomes:</b>		<b>Info Only</b>
Referral Resolved:	2	10%	Referral Resolved:	1	8%
Referred to Others:	0	0%	Referred to Others:	8	67%
Referent Satisfied/Cancelled:	4	20%	Referent Satisfied/Cancelled:	0	0%
Non-jurisdiction Referral	0	0%	Non-jurisdiction Referral	1	8%
Inappropriate Referral:	0	0%	Inappropriate Referral:	1	8%
Pending/Ongoing Case	14	70%	Pending/Ongoing Case	1	8%
Total:	20		Total:	12	

<b>Classification:</b>		<b>Active</b>	<b>Classification:</b>		<b>Info Only</b>
Advocacy/Legal Issues:	0	0%	Advocacy/Legal Issues:	2	17%
Behavioral Health Needs:	1	5%	Behavioral Health Needs:	1	8%
Case Management:	5	25%	Case Management:	0	0%
Educational Needs:	0	0%	Educational Needs:	0	0%
Medical/Dental Services:	0	0%	Medical/Dental Services:	0	0%
Parent/Caregiver Services:	3	15%	Parent/Caregiver Services:	0	0%
Permanency/Reunification:	1	5%	Permanency/Reunification:	0	0%
Placement Issues:	6	30%	Placement Issues:	2	17%
Safety/Supervision Issues:	0	0%	Safety/Supervision Issues:	0	0%
CPS Cases:	4	20%	CPS Cases:	1	8%
TPR Cases:	0	0%	TPR Cases:	1	8%
Other Issues:	0	0%	Other Issues:	5	42%
Total:	20		Total:	12	

<b>Status of Child:</b>		<b>Active</b>	<b>Status of Child:</b>		<b>Info Only</b>
Child in Custody:	11	55%	Child in Custody:	0	0%
Non-custodial Child:	9	45%	Non-custodial Child:	8	67%
Chid in Relative Care:	0	0%	Chid in Relative Care:	1	8%
Other:	0	0%	Other:	3	25%
Total:	20		Total:	12	

<b>Referent Relationship:</b>	<b>Active</b>		<b>Referent Relationship:</b>	<b>Info Only</b>	
<b>Mother</b>	6	30%	<b>Mother</b>	5	42%
<b>Father</b>	0	0%	<b>Father</b>	3	25%
<b>Grandparent</b>	2	10%	<b>Grandparent</b>	0	0%
<b>Relative</b>	3	15%	<b>Relative</b>	0	0%
<b>Friend/Neighbor</b>	1	5%	<b>Friend/Neighbor</b>	0	0%
<b>Child/Youth</b>	0	0%	<b>Child/Youth</b>	1	8%
<b>Foster Parent</b>	2	10%	<b>Foster Parent</b>	1	8%
<b>DCS</b>	0	0%	<b>DCS</b>	0	0%
<b>Service Provider</b>	5	25%	<b>Service Provider</b>	0	0%
<b>Legislator</b>	0	0%	<b>Legislator</b>	0	0%
<b>Non-profit</b>	0	0%	<b>Non-profit</b>	0	0%
<b>Out-of-state</b>	0	0%	<b>Out-of-state</b>	0	0%
<b>Anonymous</b>	0	0%	<b>Anonymous</b>	1	8%
<b>Government Agency</b>	1	5%	<b>Government Agency</b>	0	0%
<b>Others</b>	0	0%	<b>Others</b>	1	8%
<b>Total:</b>	20		<b>Total:</b>	12	

<b>Referral Source</b>	<b>Active</b>		<b>Referral Source</b>	<b>Info Only</b>	
<b>Previous Referral</b>	3	15%	<b>Previous Referral</b>	3	25%
<b>Internet/Website</b>	3	15%	<b>Internet/Website</b>	4	33%
<b>Phone Directory</b>	0	0%	<b>Phone Directory</b>	0	0%
<b>TCCY Staff</b>	5	25%	<b>TCCY Staff</b>	0	0%
<b>DCS Staff</b>	0	0%	<b>DCS Staff</b>	0	0%
<b>Juvenile Court</b>	2	10%	<b>Juvenile Court</b>	0	0%
<b>Legislator's Office</b>	0	0%	<b>Legislator's Office</b>	0	0%
<b>Government Agency</b>	0	0%	<b>Government Agency</b>	2	17%
<b>Non-Profit</b>	3	15%	<b>Non-Profit</b>	0	0%
<b>Advocacy Agency</b>	0	0%	<b>Advocacy Agency</b>	0	0%
<b>Legal Office</b>	0	0%	<b>Legal Office</b>	0	0%
<b>Brochure/Leaflet</b>	1	5%	<b>Brochure/Leaflet</b>	0	0%
<b>Relative/Friend</b>	0	0%	<b>Relative/Friend</b>	0	0%
<b>Others</b>	0	0%	<b>Others</b>	0	0%
<b>Unknown</b>	3	15%	<b>Unknown</b>	3	25%
<b>Total</b>	20		<b>Total</b>	12	